Walmart Issues a Nationwide Voluntary Recall for two lots of Equate Hydration PF Lubricating Drops Due to Risk of Eye Infections

Company Contact:
**Walmart Customer Care**
**1-888-287-1915**

Media Contact:
**Walmart Media Relations Hotline: 1.800.331.0085**
corporate.walmart.com/newsroom/contact-media-relations

FOR IMMEDIATE RELEASE – October 31, 2023 – Bentonville, AR, Walmart Inc. is voluntarily recalling two lots of Equate Hydration PF Lubricating Eye Drops (Propylene Glycol Eye Drops 0.6% w/v) manufacturer by **Velocity Pharma, LLC** to the consumer level.

**Risk Statement:**

FDA recommended the manufacturer to recall all lots on October 25, 2023, after agency investigators found insanitary conditions in the manufacturing facility and positive bacterial test results from environmental sampling of critical drug product areas in the facility.

<table>
<thead>
<tr>
<th>Item Description</th>
<th>UPC</th>
<th>LOT</th>
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<tbody>
<tr>
<td>Equate Hydration PF Lubricating Eye Drops (Propylene Glycol Eye Drops 0.6% w/v)</td>
<td>00194346058815</td>
<td>KRPE 3090</td>
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<td>KRPE 3091</td>
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FDA has not received any adverse event reports of eye infection associated with this product at this time. Product was first distributed September 1, 2023.

- Consumers should immediately stop use and properly discard the product.
- Customers who have purchased the product may show receipt at the store they purchased it from for a full refund.
- Consumers should contact their physician or healthcare provider if they have experienced any problems that may be related to using this product.
• Customers who further distributed or sold any of the above listed product should immediately contact their accounts to advise them of the recall.

• Consumers with questions regarding this recall can contact Walmart Customer Service by 1-888-287-1915 or at www.help.walmart.com Monday – Friday, 8am–5pm CST.

Adverse reactions or quality problems experienced with the use of this product may be reported to the FDA’s MedWatch Adverse Event Reporting program either online, by regular mail or by fax.

• Complete and submit the report Online: www.fda.gov/medwatch/report.htm

• Regular Mail or Fax: Download form www.fda.gov/MedWatch/getforms.htm or call 1-800-332-1088 to request a reporting form, then complete and return to the address on the pre-addressed form, or submit by fax to 1-800-FDA-0178.

This recall is being conducted with the knowledge of the U.S. Food and Drug Administration.