

## **Walmart Inc. Issues a Nationwide Voluntary Recall for two lots of Equate Hydration PF Lubricating Drops Due to Risk of Eye Infections**

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FOR IMMEDIATE RELEASE – October 31, 2023 – Bentonville, AR, Walmart Inc. is voluntarily recalling two lots of Equate Hydration PF Lubricating Eye Drops (Polyethylene Glycol 400 0.4% and Propylene Glycol 0.3%) manufacturer by **Velocity Pharma, LLC** to the consumer level.

### **Risk Statement:**

FDA recommended the manufacturer to recall all lots on October 25, 2023, after agency investigators found insanitary conditions in the manufacturing facility and positive bacterial test results from environmental sampling of critical drug product areas in the facility.

<b>Item Description</b>	<b>UPC</b>	<b>NDC</b>	<b>LOT</b>
<b>Equate Hydration PF Lubricating Eye Drops</b> (Polyethylene Glycol 400 0.4% and Propylene Glycol 0.3%)	00194346058815	79903-168-01	KRPE 3090 KRPE 3091

FDA has not received any adverse event reports of eye infection associated with this product at this time. Product was first distributed September 1, 2023.

- Consumers should immediately stop use and [properly discard](#) the product.
- Consumers should contact their physician or healthcare provider if they have experienced any problems that may be related to using this product.
- Customers who further distributed or sold any of the above listed product should immediately contact their accounts to advise them of the recall.

- Consumers with questions regarding this recall can contact **Walmart Customer Service** by **1-888-287-1915** or at [www.help.walmart.com](http://www.help.walmart.com) Monday – Friday, 8am- 5pm CST.

Adverse reactions or quality problems experienced with the use of this product may be reported to the FDA's MedWatch Adverse Event Reporting program either online, by regular mail or by fax.

- Complete and submit the report **Online:** [www.fda.gov/medwatch/report.htm](http://www.fda.gov/medwatch/report.htm)
- **Regular Mail or Fax:** Download form [www.fda.gov/MedWatch/getforms.htm](http://www.fda.gov/MedWatch/getforms.htm) or call 1-800-332-1088<sup>®</sup> to request a reporting form, then complete and return to the address on the pre-addressed form, or submit by fax to 1-800-FDA-0178<sup>®</sup>

This recall is being conducted with the knowledge of the U.S. Food and Drug Administration.